

MULTICHOICE PROMOTIONS - TERMS AND CONDITIONS

Please read the below Terms and Conditions carefully. By participating in these Promotions, you agree to comply with the Terms and Conditions set out below. If you do not agree with these Terms and Conditions, please do not participate in this Promotion. Please refer to these websites for the most up to date Terms and Conditions: www.dstvrewards.co.za

The MultiChoice Promotions (“Promotions”) is presented by MultiChoice (Pty) Limited. Registration number 1994/009083/07 and/or its agencies (“Organizer”). All Consumers during the time of these Promotions agree to be bound by the following Terms and Conditions:

1. PROMOTION PERIOD:

- The Promotion period shall commence and end on the date communicated to Consumers by MultiChoice or whilst stocks last, in the Republic of South Africa.
- The duration of the Promotion may be extended or shortened at the discretion of MultiChoice or the Organizer.

2. ELIGIBILITY:

- To enter all Consumers must meet the following requirements:
 - 2.1.1 Be at least 18 years or older and be a legal resident of the Republic of South Africa.
 - 2.1.2 Be a natural person and not a juristic person, which juristic person includes but is not limited to a Business to Business (B2B) partner of the Organizer, cross border partner or retail partner of the Organizer.

3. PROMOTION ENTRY AND REDEMPTION:

- To qualify for a reward the Consumer must do the following:
 - 3..1. Perform the desired action communicated by MultiChoice or the Organizer during the Promotion period.
 - 3..2. The qualifying Consumer will be sent communication with a link to a redemption platform as well as a unique pin code to login. This communication will be sent via MultiChoice App to access an online redemption platform. The unique pin code sent to the Consumer via the MultiChoice App will be valid from the date issued until 29 days thereafter.
 - 3..3. Once the Consumer has logged onto the online redemption, the Consumer will be presented with their reward.
 - 3..4. Certain Promotions will have a choice of rewards for the Consumer to select from and other Promotions will have one stand-alone reward available to the Consumer.
 - 3..5. Once a Consumer has selected their reward to be redeemed, they can either SMS or Email this to themselves from the online redemption platform.
 - 3..6. Once the reward is redeemed the Consumer cannot change their selection of reward if there was a choice on offer.

- 3..7. Instructions will be presented on where the Consumer can use their reward and how to use their reward when claiming their reward.

4. IMPORTANT CONSIDERATIONS FOR PARTICIPATIONS IN THE PROMOTION

- It is the Consumer's responsibility to ensure that they receive an SMS response within 48 (forty-eight) hours after redeeming their reward via SMS. In the event that no response is received, the Consumer is required to contact the Organizer on 087 071 0096. . If the Organizer has not received feedback, the Organizer will assume that the Consumer has received an SMS response. Any Consumer who has unsubscribed from receiving marketing SMS from the Organizer may not receive the SMS and it is the Consumer's responsibility to notify the Organizer on 087 071 0096. The Organizer will not be held responsible for response SMS's not received by Consumers.

5. REWARDS (PARTNER VOUCHERS):

- The Reward is provided at the sole discretion of the Organizer.
- The Reward is not transferable and may not be substituted or exchanged for cash or anything else.
- The Reward is governed by the Partner's Terms and Conditions
- The Reward validity period is defined by the Partner. Please check Partner Terms and Conditions for validity periods.

6. GENERAL

- In accordance with the confidentiality policies and practices of the Organizer, none of the entry details of any Consumer in this Promotion will be disclosed or used by the Organizer for any purposes other than for entry into the Promotion.
- Consumers acknowledge and accept that the Organizer shall utilize a third party (the "Organizer's authorized agent/s") to contact the Consumer for queries or to arrange delivery of the Reward. To affect the contacting and delivery process, the Organizer's shall provide the Consumer's information to such third party.
- Information regarding the Promotion that is published on authorized advertising material will also form part of the Terms and Conditions of the Promotion.
- The Organizer may in its sole discretion amend these Terms and Conditions at any time, without notice, and such amendments shall be deemed to have taken effect from the date of publication of the revised Terms and Conditions on the Organizer's websites www.dstvrewards.co.za. The onus rests on the Consumer to constantly check the website for updates to the Terms and Conditions.
- If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Organizer, including but not limited to technical difficulties, unauthorized intervention or fraud, the Organizer reserve the right, in its sole discretion, to the fullest extent permitted by law:

(a) to disqualify any Consumer; or (b) to modify, suspend, terminate or cancel the Promotion as appropriate, subject to the approval of relevant regulatory authorities.

- Save as permitted by Law, the Organizer reserves the right to cancel, suspend or terminate this Promotion, without notice at any time, and such cancellation or termination shall be deemed to have taken effect from the date of publication on the Organizer's website.
- No liability shall lie against the Organizer in favour of any Consumer, winner(s) and/ or third party arising from such cancellation, suspension, or termination. Therefore, the Consumer waives his/her right which they may have against the Organizer and hereby acknowledge that they will have no right of recourse or claim of any nature whatsoever against the Organizer.
- This Promotion is governed by these Terms and Conditions, as well as those of the relevant authorized participating gyms and Partners, associated with this Promotion. Where there is a conflict between the Terms and Conditions of the Organizer and those of the authorized participating gyms and Partners, the Terms and Conditions of the Organizer shall prevail.
- The Organizer and its agencies reserve the right to correct any errors and omissions. These Terms and Conditions will supersede any errors or omissions on any publicly communicated documentation or marketing material.
- Any dispute or claim arising out of or in connection with the Promotion shall be governed by and construed in accordance with the laws of the Republic of South Africa.
- The Organizer accepts no liability or responsibility, whether occasioned by any circumstance not foreseeable and not within its reasonable control for late or delayed delivery of the Reward owing to, but not limited to, stock unavailability, strike, lock out, destruction of products or the Reward on route by any means, any civil commotion or disorder, riot, threat of war, any action taken by governmental authority or public authority of any kind, fire, explosion, storm, flood, earth quake or other acts of God.
- If part or all of any clause of these Terms and Conditions is illegal, invalid or unenforceable:
 - 6..1. It will be read down to the extent necessary to ensure that it is not illegal, invalid or unenforceable, but if that is not possible;
 - 6..2. It will be severed from these Terms and Conditions and the remaining provisions of these Terms and Conditions will continue to have full force and effect.
- Any fraudulent behaviour will result in an immediate cancellation of the Consumer's submission, and the Organizer reserves any rights in law to pursue appropriate compensation and / or institute criminal proceedings. The Organizer reserves the right to investigate any Consumer's actions regarding any aspect of the Reward and the redemption thereof.

7. LIMITATION OF LIABILITY

- Except to the fullest extent permitted by relevant laws, MultiChoice shall not be liable for:
 - 7..1. Loss of business, profits, revenue, anticipated savings, (even where the same arise directly from a breach of these conditions);

- 7..2. special, direct, indirect or consequential losses, even if foreseeable by or in the contemplation of Philips; or
- 7..3. any claim made against Consumers by any other person; and
- 7..4. Except as expressly stated herein all conditions and warranties, implied statutory or otherwise, and are hereby excluded to the maximum extent permitted by law.

8. CONSUMER PROTECTION ACT

- To the extent that the Terms and Conditions or any goods or services provided under the Terms and Conditions are governed by the Consumer Protection Act, 2908 (the "Consumer Protection Act"), no provision of the Terms and Conditions are intended to contravene the applicable provisions of the Consumer Protection Act, and therefore all provisions of the Terms and Conditions must be treated as being qualified, to the extent necessary, to ensure that the applicable provisions of the Consumer Protection Act are complied with.

ADDENDUM:

PROMOTION PERIOD:

- The Promotion period shall commence in 01 May 2023, in the Republic of South Africa.
- The duration of the Promotion may be extended or shortened at the discretion of MultiChoice or the Organizer.

SHOPRITE CHECKERS VOUCHER:

This reward entitles the Consumer to either a R30 (thirty Rand), R50 (Fifty Rand), R75 (Seventy-five Rand) or R100 (One hundred Rand) only Checkers voucher with the following conditions:

- The voucher is valid for 12 (twelve) months from date of issue.
- Shoprite/Checkers vouchers relevant terms and conditions will be applicable to all vouchers.
- This virtual voucher can only be used in-store and cannot be used online.
- The SMS should be kept until the voucher has been redeemed.
- Vouchers can be redeemed only once.
- Vouchers cannot be redeemed at Usave mobile stores, MediRite Pharmacies or at Money Market counters.
- No change will be given if the value of the purchase for which the voucher is used is less than the value of the voucher.
- If the full value of the voucher is not going to be redeemed in one transaction, the remaining value will be loaded onto a gift card in store.
- Vouchers cannot be exchanged for cash.
- Should the voucher be lost or stolen, neither Shoprite & Checkers nor its agents will be liable for any reimbursement of any kind.

UBER EATS VOUCHER

This reward entitles the Consumer to either a R30 (Thirty Rand), R50 (Fifty Rand), R75 (Seventy-five Rand) or R100 (One hundred Rand) only Uber Eats voucher with the following conditions:

- The voucher is valid for 30 days from the 1st of the month.
- The voucher cannot be exchanged for cash.
- No cash balance will be given as change.
- The voucher value will remain until the balance is either depleted or the expiry date is reached, whichever occurs first
- The voucher cannot be replaced if lost or stolen.
- Should the order be more than the value of the individual Uber Ride/Eats voucher, the Consumer will be required to pay in the difference of the cost.
- Consumer will be required to download the Uber app to use their vouchers.
- All Uber Eats orders need to be booked via the Uber Eats app.
- Uber vouchers are subject to Uber's regular Terms and Conditions, which are subject to change, unless otherwise specified in this section

KFC WICODE VOUCHERS

The KFC WiCode voucher reward entitles the Consumer to 1 (one) KFC WiCode voucher to the value of either a R30 (Thirty Rand), R50 (Fifty Rand), R75 (Seventy-five Rand) or R100 (One hundred Rand) only KFC WiCode voucher with the following conditions:

- The KFC WiCode voucher is valid for 12 (twelve) months from date of issue.
- The voucher code can be sent via SMS or email and can be redeemed online or in store at the customer care counter.
- For in store redemption the bearer will have to present the reward SMS.
- The digital voucher is only exchangeable for merchandise and may not be refunded or redeemed for cash.
- Vouchers may only be used once to the full value purchased.
- No change will be given if the value of the purchase for which the voucher is used is less than the value of the voucher.
- Vouchers cannot be exchanged for cash or for other vouchers of any kind.
- Should your virtual voucher be lost or stolen, neither KFC nor its agents will be liable for any reimbursement of any kind.
- The KFC WiCode voucher is valid for 12 (twelve) months from date of issue.

TAKEALOT.COM COUPON:

The Takealot.com reward entitles the Consumer to a Takealot.com coupon for either R25 (Twenty-five Rand), R50 (Fifty Rand), R75 (Seventy-five Rand) or R100 (One hundred Rand) only with the following conditions:

- The coupon is only redeemable on the Takealot.com website.

- To redeem the Takealot.com reward coupon, go to the Takealot.com website and apply the coupon when processing the payment.
- If the value of the purchase is more than the value of the coupon, the Consumer will be required to pay in the difference.
- If the value of the purchase is less than the value of the coupon the balance will be forfeited.
- Takealot.com is not responsible for replacing the value of the coupon if it is lost, stolen, destroyed or used without consent.
- The Takealot.com coupons is/are valid till 31 October 2023.

PICK N PAY DIGITAL GROCERY VOUCHER

This reward entitles the Consumer to either a R50 (Fifty Rand), R75 (Seventy-Five Rand or R100 (One Hundred Rand) only Pick n Pay voucher with the following conditions:

- The Pick n Pay digital grocery voucher is governed by the following terms and conditions:
- The voucher is valid for 12 (twelve) months from date of issue.
- The Pick n Pay digital grocery voucher is exchangeable for merchandise at all Pick n Pay retail outlets, excluding all liquor and tobacco related products.
- Misuse of this voucher, which shall be determined in Pick n Pay's sole discretion, constitutes fraud.
- Pick n Pay digital grocery vouchers can be used as a valid tender on all products and services in-store, excluding all liquor and tobacco related products.
- Each Pick n Pay digital grocery voucher will have a unique code and can be used multiple times i.e. until all the funds on the voucher has been spent.
- Pick n Pay digital grocery voucher can only be used as tender in-store at the point of sale.
- The Pick n Pay digital grocery voucher may not be redeemed for cash and no credit balance will be given as cash.
- Pick n Pay digital grocery vouchers can be purchased in-store with any valid tender.
- The digital grocery voucher is cash and if lost, stolen, sent to the incorrect person or the till slip fades, it is the customer's responsibility and Pick n Pay will not be liable for any loss suffered.